

ORTHOPEDIC SURGERY OF THE FOOT AND ANKLE, PA

SARAH E. DEWITT, MD

Welcome Letter

Dear Patient:

We look forward to seeing you! Enclosed is a set of forms that we need filled out for you to be seen. Your wait can be shortened by sending these to us prior to your appointment (fax is strongly preferred because it is safest for protected health information (fax 919-838-5201). But, you are in charge of your protected health information and if you desire to send it via email to frontdesk@orthopedicfootandankle.com we will accept it). If you forget your forms, we are happy to have you fill them out when you come.

Your appointment with Dr. DeWitt is scheduled for

Please bring insurance card, photo ID, and shorts

No show fee - \$25 if less than 24 hour notice

Parking

We have a gated parking lot. The parking lot is there for patients. Gate is open most of the time, but if it is closed, just call us from your cel phone and we will buzz you in. We look forward to seeing you!

Covid

As a medical clinic, we follow CDC guidelines. This may change over time. Masks may be required, see the sign on the door.

Insurance reminder

Referral: Some insurances require referral (for example, Carolina Access, Medicaid, Aetna Duke plan, Cigna HMO, POS, or HMO POS; Network POS, and Connect Network); Humana HMO. This is your responsibility to get this prior to your appointment.

We are *out of network* for UnitedHealthcare as of Nov 15, 2022. We *do take* UnitedHealthcare if it is secondary to Medicare, no problem (AARP for example).

There are several companies that have small plans that we are excluded from. These include Blue Value/Blue Local (we take all BCBS, just not Blue Value/Blue Local), Cigna Surefit, Aetna Duke Select, Aetna Medicare Advantage plans, Cigna Medicare Advantage plans.

If you have a plan that we do not take, we would be happy to see you out of network (which often has more patient cost). And we have a cash pay option that is very affordable.

Questions about insurance can often be answered prior to your appointment, just give us a call.

We are so glad you are coming to see us, and we look forward to meeting you in person!



Payment

I understand that I am responsible for my bill regardless of insurance coverage. Insurance contracts are between the patient and his/her insurance company. The insurance company is responsible to the patient and the patient remains responsible to the physician or clinic. I authorize assignment to benefits to OSFA of payments due for medical services rendered to myself or my dependents. If my account becomes delinquent, I agree to pay reasonable costs incurred in collecting the account, including reasonable attorney's fees. I also understand that I am responsible for any amount not covered by insurance carriers.

Release of Information and Authorization of Payment

I hereby authorize OSFA to release my medical information to my insurance company and other health care providers that are involved with my care.

HIPAA Privacy Acknowledgement

I have had the opportunity to review the HIPAA information brochure on the Notice of Privacy Practices for OSFA (a laminated copy is permanently displayed at front desk). I understand I can have a copy of the financial or HIPPA policy for OSFA at any time. I understand that OSFA uses a sign in list at front desk and that I will be called back by name. I understand that OSFA uses recorded phone call appointment reminders sent to the phone number you provide us.

Staff

I understand that it is part of the mission of OSFA to mentor students. We consistently have college students doing internship work.

Other fees

No show: \$25 fee. We will not reschedule after 3 no show or late cancellation events. There is a After hours calls: \$25/call fee not covered by insurance.

Review of scans/studies

If Dr. DeWitt reads a study for you (for example a CT scan, MRI scan, bone scan), Aetna and United, for example, do not pay. You will be responsible for a flat fee of \$40 for each scan.

Referrals

We are happy to provide you with referrals to providers whom we think do good work and are convenient to you. But you are responsible for figuring out whether they are in or out of network. There is just no way for us to be knowledgeable about which groups take which plans as these are always changing. You can call your insurer for help with determining this.

Date			
Signature of the Patien	, Parent or Gu	nardian (if und	er 18 years old)



Electronic Communication Policy

E-mail

We are happy to use e-mail (with patient's consent) to send documents, work notes, etc. but would avoid this for protected health information.

What we will *not* do: answer clinical questions, like "what do I do if the swelling is not going down?" by email. These should be handled by phone.

____ I do consent to the above communication by email

Cell phones

We do allow patients to use their cell phones in the office. We would never record anything that occurs in our office without the patient's consent. And, for any visitor, patient or family member to photograph, video, or record anything in our office, they have to have OSFA's consent. It is not appropriate at this time to email or text photos or clinical information to us. Our office handles medical issues by phone and in person.

Facetime

If you want to include family for the visit, we are happy to do this as long as we discuss it and set up appropriate time and location. We have to be thoughtful of the other patients and protect their and your privacy.

Social media like Facebook

OSFA does not participate in these currently.

Fax

This is the standard means that we use to communicate to other physician practices and hospitals. As new electronic options to communicate become available, we will evaluate to see if they are safe and reasonable for our practice.

Date		



ORTHOPEDIC SURGERY OF THE FOOT AND ANKLE, PA

SARAH E. DEWITT, MD

Directions

600 N. Person St, Raleigh, NC 27604

Near to Peace College, Cameron Village and downtown Raleigh

Located right across the street from the downtown Raleigh Krispy Kreme on Person Street

From Cary

Wade avenue east to Glenwood exit. Go right (south) on Glenwood. Travel about 0.75 miles. At Peace Street, go left on protected light where Mellow Mushroom is on corner. Drive about 5 blocks past the entrance to Peace College. Stay in right lane and go left at light at Person Street (Krispy Kreme is on your left). You will take immediate right into the parking lot just past the BP gas station.

From north Raleigh

Take Capitol Boulevard (401 S/US 1) south. The Peace Street Exit is about 3 miles inside the beltline. Exit at the Peace Street exit (just after the Wade avenue exit). At stop sign go left on Peace Street (car wash, Finch's Restaurant). Drive about 5 blocks, past the entrance to Peace College. Stay in right lane and go left at light at Person Street (Krispy Kreme is on your left). You will take immediate right into the parking lot just past the BP gas station. Alternatively, Atlantic and Wake Forrest both will send you to Blount Street where you can go left on Peace Street and follow the above directions.

From Garner

Drive north toward Raleigh on Hammond Road. Hammond Road becomes Person Street at the 440 beltline. If you drive north on Person Street about 1.7 miles past the beltline, passing Shaw College, the Governor's Mansion, you will eventually see the Krispy Kreme Doughnut sign on your left at the intersection of Peace Street. The clinic is on the right hand side, directly across from Krispy Kreme.

From Knightdale/Zebulon

Take 64 toward Raleigh. This becomes New Bern Avenue. Just after passing the 440 Beltline, you will pass WakeMed Hospital on the left side. You will proceed about two and a half miles, just before the Governor's Mansion. Just after passing Bloodworth Street, you will take a right at the light on Person Street. Drive about 5 more blocks until you see the Krispy Kreme on your left. The clinic is located on your right side, immediately past the intersection of Peace Street (across from the BP).

Parking

The parking beside the building is for you, so please use it! There is a gate that should be open. If it is closed, just drive up to it and call from the car and we will open it for you.

PATIENT INFORMATION

Date				
Identification		Emergene	cy Contact	
Last Name		Name	Phone	relation
First Name		Name	Phone	relation
Middle name S	uffix			
Male Female		Reminder Do you want	calls automated reminder ca	ll for appointment
Date of Birth		O yes	O no	
Social xxx-xx(we just need the last	4)		
Address				
Address line 1				
Address line 2				
City	State	Zip		
Telephone numbers				
Home		Work		
Cel Work email		Employer		
Marital Status		Insurance (Prima		
Single Married		Policy # If you are on someone els	Group # e's insurance policy:	
Divorced Widowed		Name of Insured		
		DOB of Insured		
		Insurance (Secon	dary)	
		Policy # If you are on someone els	Group #e's insurance policy:	
		Name of Insured		
		DOB of Insured		

Tell us what you have come today to have evaluated or treated (check all that apply)?

Lef	t	Right	Allergies	Reaction
0	foot pain	0		
0	foot swelling	0		
0	ankle pain	0		
0	ankle swelling	0		
0	bump	0	<u>- </u>	
0	foot fracture	0		
0	ankle fracture	0		
0	sprain	0	Medications (do include th	ings like calcium, vit D, fish oil, etc)
0	ulcer	0	Name	Dose How many
0	numbness	0		times/day
0	infection	0		
0	Other	0		
Pharmac	y you would lik	e us to use:		
		me to us-did someone		
refer you	to us?			
			_	
	our primary car	e doctor		
(or regula	ar provider)			
			_	
		. F :		
		m we should keep		
		(rheumatologist,		
cardiolog	gist, neurologist	c, etc)		
			_	
			-	
For sever	al insurances la	and hospitals, if you	COVID Vaccine	
		cedure) we need:		Date of first vaccine
are going		Weight		Not vaccinated
	TICIGITE	_ **CIBITC		Booster shot
			0	DOUGLET SHOE

Social History

Smoking status/nicotine/tobacco	Job requirements		
O never a smoker	O I am currently working		
O former smoker	employer		
O current every day smoker	Occupation		
O if applicable, how	O This is work related injury		
O chew tobacco	O Last date worked		
O pipe-cigar	O I am on disability or applying for it		
O e-cigarette/vape			
O nicotine	Living situation (check all that apply)		
	O live alone		
Alcohol	O live with others		
O never drink	O single parent		
O occasional drink	O caring for elderly relative		
O moderate drink	O I have children?		
O heavy drinker	If so what age?		
Illicit drugs?			
	Activity related to work		
	O desk or sitting		
	O some walking and standing		
Attorney involved?	O strenous walking/standing/lifting		
	O driving commercial vehicle		
	O uneven ground		
	O climbing or roof work		
Activity outside of work	O swim		
O walk	O water		
O walk the dog	O tennis		
O treadmill	O pickle ball		
O golf	O soccer		
O yardwork	O cross		
O house projects	O basketball		
O jog/run	O yoga/pilate		
O bike	O exercise		
O elliptical	O crossfit/boo		
O gym/weights	O other		
g,			
Surgery History			
Date Surgery	Locatio		

Please check all that apply to you (on left) and your family history (on right)

					_
You	CARDIOVASCULAR	Family	You	KIDNEY/BLADDER	Fan
0	High Blood Pressure	0	0	Kidney stones	0
0	Murmer	0	0	decreased kidney function	0
0	stents placed	0	0	on dialysis or was on dialysis	0
0	Coronary Heart Disease (CAD)	0	0	bladder infections	0
0	Irregular beat	0	0	prostate problems	0
0	a-fib	0	0	Kidney transplant	0
0	on blood thinner	0	0	other kidney & bladder	0
0	Pacemaker	0			
0	defibrillator	0	You	BLEEDING & CLOTTING	Far
0	angioplasty	0	0	Anemia	0
0	angiogram	0	0	easy or free bleeding	0
0	valve problem	0	0	easy bruising	0
0	chest pain	0	0	aspirin	
0	congestive heart failure	0	0	·	
0	High Cholesterol	0	0	coumadin/warfarin	
0	other	0	0	plavix	
			0	xerelto/brillinta/eliquis	0
You	LUNG DISEASE	Family	0	blood clot/DVT	0
0	Shortness of breath	0	0	pulmonary embolus (PE)	0
0	Asthma	0	0	bleeding disorder	0
Ö	pneumonia	Ö	Ö	other bleeding/clotting	Ŏ
ŏ	Bronchitis	Ö	•	outer blooding oldung	•
Ŏ	Emphesema (COPD)	Ö	You	BLOOD FLOW-VASCULAR	Far
ŏ	Use oxygen	Ö	0	cannot feel pulse	0
ŏ	Sleep apnea	ŏ	ŏ	peripheral vascular disease	ŏ
ŏ	Use CPAP at night	ŏ	ŏ	angiogram of legs	ŏ
ŏ	other	ŏ	ŏ	surgery to restore blood flow	ŏ
•	otilei	•	ŏ	<u> </u>	ŏ
You	DIABETES	Family	ŏ	varicose veins	Ö
0		O	Ö	edema or swelling in ankles	ŏ
Ö	Borderline/pre-diabetes	0	9	vascular other	0
Ö	Diabetes Type I	0	You	NEUROL COLO	Far
ő	Diabetes Type II	0	0	NEUROLOGIC	
0	on insulin		0	headaches	0
	oral medication	0		neuropathy	
0	Gestational diabetes	U	0	Parkinsons disease	0
0	glucose checking		0	stroke or TIA	0
0	never (my doctor checks)		0	head injury or cerebral palsey	0
0	weekly		0	Charcot-Marie-Tooth (CMT)	0
0	daily		0	MS (multiple sclerosis)	0
0	multiple times a day		0	restless leg syndrome	0
0	recent A1C < 6.0		0	Neck pain	0
0	A1C 6-7 range		0	upper back pain	0
0	A1C 7-8 range		0	lower back pain	0
0	A1C > 8		0	buttock area pain	0000
0	Diabetic neuropathy	0	0	chiropracter	
0	Diabetic kidney problems	0	0	neck or back surgery	0
	Diabetic eye problems or surgery	0	0	nerve conduction test	0
0	Ulcer on foot	0	0	pain clinic treatment	0
0	amputation part of foot	0	0	neurologic other	0
0	amputation toe	0			
0	amputation of whole foot	0			

History Page 2

You	PSYCHIATRIC	Family	You	Arthritis (continued)	Far
0	anxiety	0	0	Lyme disease	0
0	depression	0	0	pseudogout	0
0	sleep disorder	0	0	psoriatic arthritis	0
0	ADD/ADHD	0	0	joint pain or joint swelling	0
0	hospitalized for psychiatric	0	0	ankylosing spondylitis	0
0	psychiatric other	0	0	stiffness in the morning	0
			0	fibromyalgia	0
You	BONE HEALTH	Family	0	seen by rheumatologist in past	0
0	had bone density test;	0	0	hip or knee replacement	0
0	osteopenia	0	.,		_
0	osteoporosis.	0	You	SKIN PROBLEMS	Far
0	stress fracture in past	0	0	psoriasis	0
0	broken bone in past	0	0	eczema	0
V		F:	0	ulcers in mouth	0
You	CANCER	Family	0	dry eye/dry mouth	0
0	breast	0	0	sun sensitivity	0
0	prostate	0	0	rash other	0
0	colon cancer	0	0	raynauds	0
0	skin	0	0	hair loss	0
0	chemo	0		skin other	
0	radiation	0	.,		_
0	other cancer	0	You	GIHISTORY	Far
V		F	0	reflux (GERD)	0
You	HISTORY OTHER	Family	0	ulcer	0
0	problems with anaesthesia	0	0	problems with NSAID's	0
0	serious or recurrent infections	0	0	recurrent diarrhea	0
0	fever/sweats/chills	0	0	Chron's or Ulcerative Colitis	0
0	IV antibiotics	0	0	gastric bypass surgery	0
0	History of MRSA infection	0	0	gluten sensitivity or celiac	0
	other history		0	GI other	0
You	ORTHOTICS/BRACES/SHOES	Family	You	LIVER & GALL BLADDER	Far
0	hard plastic from podiastrist	0	0	gallstones	0
0	over the counter arch support	0	0	hepatitis A	0
0	orthotics from orthoticst/bracemaker	0	0	hepatitis B	0
0	cane	0	0	hepatitis C	0
0	crutches	0	0	liver & gallbladder other	0
0	wheelchair	0			
. 0	knee walker	0	You	ENDOCRINE	Far
0	walker	0	0	low thyroid	0
			0	hyperthyroid	0
You	ARTHRITIS	Family	0	Hashimotos	0
0	Osteoarthritis	0	0 0	thyroid nodule	0
0	arthritis of hip or knee	0	0	Graves disease	0
0	arthrits of hands	0	0	endocrine other	0
0	rheumatoid arthritis.	0			
0	lupus or SLE	0			
0	Reiters Syndrome	0			
0	gout.	0			

History of Problem

Tell us a little about your problem, about what brings you in today?		
Date of onset (please be specific as you can,	date, time if an injury):	
Quality of pain (if you have pain) Left Right	Check device you currently use O none	
O aching O	O cane	
O burning O	O walker O crutches	
O stabbing O O sharp O	O wheelchair	
O sharp O O O O O O O O O O O O O O O O O O O	O knee walker	
O superficial O	O Mice walker	
O deep O	Prior Treatments	
O other O	O emergency room/urgent care	
	O cast	
Timing of symptom	O brace	
O intermittant	O surgery	
O constant	O podiatrist	
O worse at night	O orthopedic surgeon	
D	O primary care	
Pain severity (if you have pain)	O physical therapy	
O no pain O mild pain	O injections O medication	
O moderate	O nerve test	
O sever	O orthotics	
O Pain level/10	O pain management	
Scale 1-10:	O other	
Do any of these make it better (alleviate)?	Did you bring xrays or other radiographic studies w	
O sitting/lying down	Left Right	
O heat or ice O rest	O none O O xrays O	
O over the counter medication	O xrays O O MRI O	
O tennis shoes	O CT scan O	
G termine enless	O bone scan O	
Do any of these make it worse (aggravate)? O activity on feet O shoe	Date Location where taken	
O wearing high heel O hard surface		
O uneven ground		